

Federal Transit Administration

SunLine Transit Agency

Cooperative Agreement Project Number CA-26-7022



FINAL REPORT September 2, 2001

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| 13. ABSTRACT (Maximum 200 words) This is the final report summarizing the Fuel Cell Demonstration Project activities of the XCELLSIS Zebus (zero emissions bus) performance at the SunLine Transit Agency in Thousand Palms, California. Under this demonstration project, SunLine participated with XCELLSIS in the fueling, training, operating, and testing of this prototype fuel cell bus. The report presents a summary of project activities, including the results of the 13-month test of the XCELLSIS Zebus performance at SunLine Transit. This final report includes data relating to Zebus performance, along with the successes achieved beyond the technical realm. The study concludes that the project was very useful in establishing operating parameters and environmental testing in extreme heat conditions and in transferring technology to a transit agency. At the end of the 13-month test period, the Zebus ran flawlessly in the Michelin Challenge Bibendum from Los Angeles to Las Vegas, a 275-mile trek. SunLine refueled the Zebus in transit in Baker, California, 150 miles from its home base. Everyone who encountered or rode the Zebus was impressed with its smoothness, low engine noise, and absence of emissions. The study states that the future for the Zebus looks very bright. Fuel cell projects are anticipated to continue in California and Europe with the introduction of new buses equipped with Ballard P5 and other fuel cell engines as early as the first half of 2003. | | | | | | |
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- 5. Hydrogen Fuel Cell Engines and Related
 Technologies Training Manual Introduction and
 Course Contents (by College of the Desert)

Federal Transit Administration

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As previously reported, the XCELLSiS ZEbus arrived at SunLine Transit Agency in Thousand Palms, CA on July 21, 2000. Thousand Palms is located near Palm Springs, CA in the lower Colorado Desert area known as the Coachella Valley. The designated start date for the 13-month test was August 2, 2000. From the program's inception, a Stuart Energy P3 electrolyzer, located at SunLine and funded by a U.S. Department of Energy grant, provided the required high purity hydrogen fuel.

In accordance with our FTA agreement, throughout the program, SunLine participated with XCELLSiS in fueling, training, operating and testing the bus. In cooperation with College of the Desert, SunLine finalized the production and development of a training manual entitled "Hydrogen Fuel Cells and Related Technologies" for technicians. XCELLSiS provided a final report summarizing bus operations at SunLine, a copy of which is attached. The notes below correlate to that report.



Prototype fuel cell vehicles refuel at SunLine Transit Agency's public access hydrogen station in Thousand Palms, CA.

While the report includes data relating to bus performance, it should be noted this demonstration program achieved success far beyond the technical realm. For any new technology to be successful, public opinion must be in its court. Fuel cells, in particular, have received an inordinate amount of attention in recent years, so demonstrating the technology at a transit property familiar with and in total support of clean fuels technology was extremely

important to ensure understanding and acceptance.

Through the efforts of the marketing departments at SunLine and XCELLSiS, during its tenure at SunLine, the ZEbus was:

- filmed by half a dozen French, Japanese, Italian and German crews
- reviewed repeatedly by international journalists
- highlighted in brochures and the agency's annual report
- spotlighted in SunLine's new quarterly newsletter, SunBuzz
- featured in several "Energy Matters" educational video segments and
- viewed by thousands of people from nearly 20 countries, including groups participating in the CUTE (Clean Urban Transport for Europe) program in Europe and five international groups

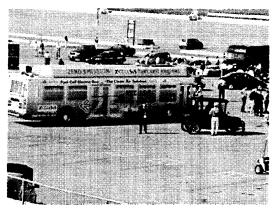
 given a special award by the Michelin Challenge Bibendum in Las Vegas in October 2001, following completion of a 275 mile drive from Los Angeles. The Michelin Challenge is an annual international event which showcases clean alternative vehicles.

Among those to visit SunLine and see and/or ride the bus were numerous international transit and scientific delegations, international automakers, fuel cell researchers, air quality experts, the November 2000 Hydrogen Technology Advisory Panel (HTAP) meeting, the January 2001 American Public Transportation Association (APTA) Alternate Fuels Committee meeting, representatives from the California Air Resources Board (CARB), California Energy Commission (CEC), Department of Energy (DOE), Department of



Thousands of international visitors and industry members saw the ZEbus during its stint at SunLine.

Transportation DOT), Federal Transit Administration (FTA), South Coast Air Quality Management District (SCAQMD), top-ranking French officials attempting to set hydrogen policy, Canadian Ambassador Gilbert Parent, Israeli Minister of the Environment Tzachi Hanegby and such local organizations as Rotary, Kiwanis, various city managers, the police academy, College of the Desert and others.



In a successful demonstration of technology transfer, SunLine provided mobile fueling and a driver for the ZEbus at the Michelin Challenge Bibendum.

The ZEbus was prominently featured at the Coachella Valley Clean Cities Awards Luncheon, at an Earth Day event at The Living Desert and at a lecture at the Palm Desert Library. However it was most visible in the Michelin Challenge Bibendum at the California Speedway (shown here) and on the road to Las Vegas, where a SunLine driver helped set a new world record for distance and grade in a fuel cell bus. SunLine's fuel cell program was covered in every presentation made by SunLine personnel since the ZEbus arrived. Recent presentations include those made in the Palm Springs area and the Cities of Beijing,

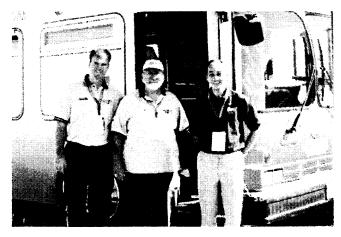
Tokyo, New Delhi, Baltimore, Tucson, Chicago, Washington, San Diego and Chula Vista. In addition, the XCELLSiS on-site test engineer and other field reps were filmed by all three local television stations and interviewed by *The Desert Sun* daily newspaper.

As a result of the positive media exposure, thousands of people around the world look forward to the advent of zero-emission hydrogen fuel cell vehicles. As a result of what XCELLSiS learned by conducting its 13-month test at SunLine, future generations of heavy-duty fuel cell engines will be significantly improved. From

SunLine's perspective, the program was therefore an extremely important and successful step in the path toward commercialization of fuel cell vehicles for the transit industry.

DATA COLLECTION:

The information presented in Figure 1.1 "Basic Vehicle Data" describes the characteristics of the XCELLSiS P-4 fuel cell bus. This bus is the latest generation of the ZEbus and an improvement of the P-3 buses that were in service in Vancouver and Chicago. The P-4 was sent to the Palm Springs, CA area to determine the effects of extreme temperatures (up to 120 degrees), blowsand and other airborne contaminants on the fuel



Chief Executive Officer Eduard Michelin (right) with SunLine and XCELLSiS team members at the world's largest alternate fuels road rally.

cell engine. The bus was used on several occasions to provide non-revenue service to a wide variety of people interested in riding. The data presented in the following figures describes the activities involved with testing on the local tracks.

The first project requirement was to maintain a mileage log so events of interest to a transit agency could be captured and evaluated at appropriate data collection points. This was done so elements of reliability and maintainability could be determined or projected. **Figure 2.1 entitled "Mileage"** presents the cumulative mileage incurred since July 20, 2000. In the final quarter, June - August 2001, the bus logged a total of 4,254.6 miles. Bus reliability and availability were greatly improved as a result of improvements made to the overall cooling system. Though the ZEbus was being upgraded throughout this period, it operated a total of 531.4 hours, a major increase in availability and reliability over previous quarters.

The pie chart titled "Accumulated Miles since July 20, 2000" outlines the transit track testing mileage (90%) compared to mileage associated with testing demonstration and training (10%). "Testing demonstrations" represented times the bus was avail-



Driven from Fontana to Las Vegas, the ZEbus set a new world's record for distance and grade.

able for riders; "training" targeted operators and mechanics. Both testing and training proved to be valuable tools to operators and mechanics, who are key to the successful implementation of a new technology at any transit property.

The pie chart "Accumulated Hours since July, 20, 2000" reflects the total hours accumulated on the bus' power systems during the test. As a comparison, SunLine's fleet average is between 17 and 19 miles per

hour. This compares favorably with XCELLSiS bus operations of 17.5 miles per hour (range 8.1 to 20.0 average).

It should be noted a number of hours were recorded for static testing to gather additional information on the power systems and duplicate a variety of conditions experienced on the road. Finally, SunLine was limited in the amount of fuel available on board due to elevated temperatures in the valley and a method of refueling (pressure transfer) that operated at less than optimal conditions. This required a careful evaluation of fueling conditions and requirements.

Another area of significant interest to a transit agency is outlined in **Figure 2.2 entitled "Fuel Consumption and Driving Range."** The fuel cell bus exhibited excellent fuel economy and fuel consumption was in the order <u>of 5.07 miles per diesel gallon equivalent</u> in the last month of operation. This compares favorably to 2.4 miles per diesel gallon equivalent, achieved with conventional buses operating on natural gas in similar transit service. Further improvements in fuel efficiency are anticipated with the introduction of an improved P-5 fuel cell engine.

Transit agencies are always concerned with support costs associated with bus operations. Figure 2.3 entitled "Consumables" summarizes the usage of the different consumables. The Coachella Valley's extreme desert conditions indicated a need to improve cooling efficiency. Changes were implemented to improve cooling performance that produced an increase in engine efficiency, a reduction in the number of purges and overall water consumption, and greater fuel cell reliability. Road calls were virtually eliminated in August and it is anticipated that the frequency of inspections could be further reduced with future fuel cell systems.

Figure 2.4 entitled "Maintenance" addresses maintenance requirements and related support costs, and reflects the maturity of the technology. Increased inspections were planned into this project so appropriate standards could be developed for OEM's. A total of 315.8 hours were deemed necessary for maintenance inspections

to run the bus for 15,154.1 miles and 865.3 hours. It is anticipated that these hours will decrease with continued technological improvements.

Figure 2.5 "Road Calls" assists transit agencies in identifying the reliability of system hardware. Only one road call was necessary in August and this reflects well on the improvements made to the cooling system. Many of the 24 calls during this period were attributable to erroneous shutdowns and system sensitivity warning lights / alarms. It must



SunLine and XCELLSiS received special recognition at the Michelin event.

also be noted that the desert's summer heat provided the harshest of environments for testing.

TRAINING AND TECHNOLOGY TRANSFER

The final draft of the "Hydrogen Fuel Cell Engines and Related Technologies Manual" was reviewed in December 2001. The manual is the first of its kind and provides an excellent base for training purposes and curriculum development. The updated final copy of the manual is completed and included herein. Please see tab number 5.

INTERNALTRAINING, EVALUATION AND FOLLOW-UP

SunLine mechanic Dino Juarez assigned to this training from June 2001 through September 2001. As previously indicated, other mechanics and supervisors were also included when specific training procedures took place.

CONCLUSION

The project was very useful in establishing operating parameters and environmental testing in extreme heat conditions, and in transferring technology to a transit agency. Data collection is recognized in the operating and support functions as a necessary prelude to the successful introduction of fuel cell transit vehicles. Similarly, operating data will lead to improved components and a P5 fuel cell engine with greater power, energy efficiency and reliability.

At the end of the 13-month test period, the bus ran flawlessly in the Michelin Challenge Bibendum from Los Angeles to Las Vegas, a 275-mile trek. SunLine refueled the ZEbus in transit in Baker, CA 150 miles from its home base in Thousand Palms, CA. Refueling was a precautionary measure taken in anticipation of extensive idling upon arrival at Las Vegas, given the strong media and public representation. SunLine also provided mobile hydrogen-fueling services to other Bibendum vehicles upon request.

In the Coachella Valley, Los Angeles, Fontana and Las Vegas, all who encountered and/or rode the ZEbus were impressed with its smoothness, low engine noise, absence of odors and emissions, and just loved the ride. The future for the ZEbus looks very bright!

Fuel cell projects are anticipated to continue in California and Europe with the introduction of new buses equipped with Ballard P5 and other fuel cell engines as early as the first-half of 2003. SunLine looks forward to its continuing role as a test site for next generation fuel cells and ancillary systems. Improvements in power, reliability and energy efficiency will be instrumental in reducing harmful emissions and lessening our dependency on foreign oil imports.

Fuel Cell Bus Demonstration

STATUS OF PROJECT REQUIREMENTS/TASKS

Final - September, 2001

| | | STATUS |
|----------|--|---------------------------|
| FTA | Requirements: | |
| 1 | Procure and road test a 40' bus, etc. | Completed |
| 2 | Demonstrate and test a fuel cell bus w/Xcellsis, etc. (13 mos.) | Completed |
| 3 | Provide transit agencies w/information, etc. | End of project |
| | | To be provided by FTA per |
| 4 | Results of testing and demonstration to be disseminated to others | Shang Hsiung |
| 5 | Demonstration to provide information as follows: | |
| | Operations | Completed |
| | Maintenance | Completed |
| | Management | Completed |
| | Traning Issues | Completed |
| 6 | Develop training manuals in conjunction w/XCELLSIS, etc. | Completed |
| 7 | Demonstration to be coordinated w/other SunLine projects: | • |
| | Construction of solar and wind powered hydrogen generation | |
| | facility | Completed |
| | Stuart's P-3 | Completed |
| | RTA, SunLine, SCAG ITS grant | In work |
| 8 | Quarterly Reports Required | Completed |
| C1 | inal/VCELL SIS Agracament | |
| Suni | Line/XCELLSIS Agreement | |
| | Xcellsis Obligations: | |
| 2 | Deliver Bus in the first half of 2000 | Completed |
| | Conduct some testing in Vancouver (2 mos.) before comes to SunLine | Completed |
| 3 | Xcellsis to deliver bus at its cost. | Completed |
| 4 | Provide SunLine w/the following: | Completed |
| | Engineering design and project management support | Completed |
| · | Safety assurance plan integration services and hardware | Completed |
| | Maintenance services and hardware to include tools, | Completed |
| | manuals, etc. | Completed |
| 5 | Provide a test engineer, mechanical tech and electrical tech | Completed |
| 6 | Make one test manager and one data controller available | Completed |
| <u> </u> | INIANE ONE LEST MANAGER AND ONE DATA CONTROLLER AVAILABLE | |
| 7 | Allan Corpling to show how A has good and the 50 miles 50 miles | Was shown to groups at |
| 7 | Allow SunLine to show bus 4 hrs. per month w/in 50 mi. radius | SunLine almost daily |
| 8 | Review possiblity of upgrading P4 to P5 engine | Unfunded |

Fuel Cell Bus Demonstration

STATUS OF PROJECT REQUIREMENTS/TASKS

Final - September, 2001

| 9 | Provide Monthly reports | Completed |
|----|---|---|
| | Basic Vehicle Data | Completed, see attached |
| | Operation Data | Completed, see attached |
| | Mileage | |
| | Fuel and other consumable | |
| | Vehicle range | |
| | Maintenance interval, labor hours, parts | |
| | Brake wear | |
| | Road Calls | |
| | Fuel Cost | |
| | Reliablity - am pull-outs met | |
| | [SunLine to assist w/this data] | |
| 10 | Allow SunLine and U.S. government to disclose the data | Agreed |
| 11 | Cooperate w/SunLine in training, maintenance and development of | : |
| | training program. | Completed |
| | SunLine Obligations | : |
| 1 | Supply hydrogen | Completed |
| 2 | Cooperate w/XCELLSIS to obtain license to operate in California | Completed |
| 3 | Supply a bus maintenance bay and shelter | Completed |
| | Provide utilities | Completed |
| 5 | Provide operators | Completed |
| 6 | Upgrade facilities for hydrogen safety to include sensors and a fire | : |
| | suppression system | Completed |
| 7 | Provide bus consumable, I.e., tires, brakes, etc. | Completed |
| 8 | Provide maintenance, labor and materials | Completed |
| 9 | Perform road test, under direction of XCELLSIS | Completed |
| | Phase II: SunLine and Xcellsis Obligations | |
| 1 | Develop specs for a fuel cell bus chassis | Completed |
| 2 | Apply for funding to assist the selected OEM in the development phase | Done in cooperation w/A.C. Transit, Oakland |
| 3 | Select an OEM, execute contract, etc. | In process in cooperation w/A.C. Transit, Oakland |



TITLE

CUSTOMER REPORT OF ZEBUS AT SUNLINE TRANSIT (JUNE 1, 2001 to JUNE 30, 2001)

| FILE #: QSR-0 | いちつ |
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DATE: 7/6/2001

PAGE: 1 of 5

| ISSUED BY: | Quality Systems | | |
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| PREPARED BY: | Zhenqi Liu | | |
| DISTRIBUTION APPROVAL: | Project Manager: | Date: | |
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| Quality Systems Man | nager | Quality Supervisor | |
| | | | |
| Silvano Pozzi | | Ron Wallace | |

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TITLE

CUSTOMER REPORT OF ZEBUS AT SUNLINE TRANSIT (JUNE 1, 2001 to JUNE 30, 2001)

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THIS DOCUMENT ADDRESSES ALL SUNLINE TRANSIT REPORTING REQUIREMENTS TO THE FEDERAL TRANSIT ADMINISTRATION REFERENCE AGREEMENT 201-11-G, SECTION 2.11 (a) I, ii, iii, iv and (b) I, ii, iii, iv, vi.



TITLE

CUSTOMER REPORT OF ZEBUS AT SUNLINE TRANSIT (JUNE 1, 2001 to JUNE 30, 2001)

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1. BASIC VEHICLE DATA



TITLE

CUSTOMER REPORT OF ZEBUS AT SUNLINE TRANSIT (JUNE 1, 2001 to JUNE 30, 2001)

FILE #: QSR-0052

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2. OPERATION DATA

1.1 BASIC VEHICLE DATA

(a) Baisc Vehicle Data

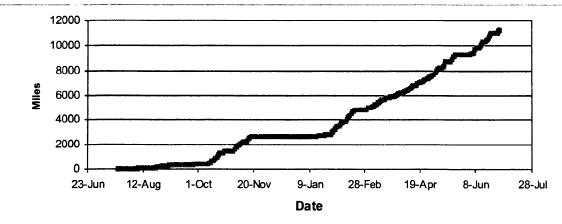
| VEHICLE ID | 2FYE2LM19RP015476 |
|----------------------|---|
| PHYSICAL DIMENSIONS | 40.8x8.5x11.0 ft (12.4x2.57x3.4 m) |
| CARRYING CAPACITY: | |
| Seated | 39 + 1 driver |
| WEIGHT: | TO YOU AND ADDRESS OF THE SECOND CONTROL OF |
| Curb - Weight | 32,013 lb (14521 kg) |
| GVWR | 38,581 lb (17500 kg) |
| HYDROGEN TANK: | |
| Туре | DYNETEK-DYNECELL (TYPE-3) |
| Number | 8 cylinders |
| Compression Pressure | 3600 psig |
| Volume [M3] | 90.41 Cubic feet (2.56 Cubic meter) |
| Capacity | 100.5 lb (45.6 kg) |

(b) Picture of ZEBUS



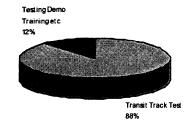
2.1 MILEAGE

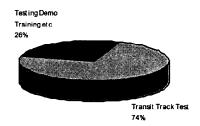
(a) Accumulated miles (all purposes) of ZEBUS at SUNLINE since July 20, 2000



(b) Accumulated miles since July 20, 2000

(c) Accumulated hours since July 20, 2000





(d) Summary of Accumulated miles and hours since July 20, 2000

| 2 | Accumulated miles | Accumulated hours | Average speed [mile/hr] |
|----------------------------|-------------------|-------------------|-------------------------|
| Transit Track Test | 9930.2 | 469.2 | 21.2 |
| Runs of other purposes | 1336.0 | 168.5 | 7.9 |
| Total | 11266.2 | 637.7 | 17.7 |

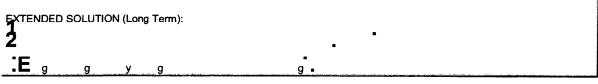
ANALYSIS:

ANALYSIS OF CURRENT SITUATION:

- 1. High hours relative to low miles are the result of functional testing of engine with bus in static condition (ie. Non-road testing).
- 2. Unexpected high bus failure rate directly affected availability for scheduled runs.
- 3. Fuel station performance resulted in limited fuel availability.
- 4. Water balance has affected scheduled runs.
- 5. Excessive ambient temperatures limiting engine power output.

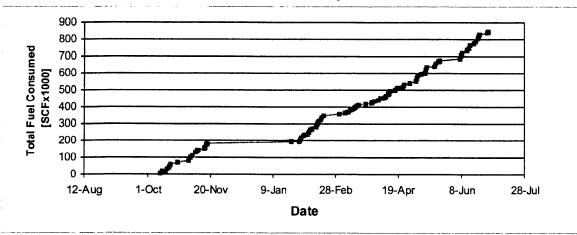
APPLICABLE SOLUTION UNDER EVALUATION (Short Term):

- 1. Limit of engineering P4T upgrades to essential requirements only.
- 2. Operate test lab P4T engine in Vancouver (Canada) for functional tests to pre-empt failures and evaluate components and sub-systems related to bus engine.
- 3. Alternate hydrogen sources are being reviewed by SunLine.
- 4. Optimize cooling system to improve water balance by allowing rad. fans to be operated 100%, obstruction from air intake, separate radiator from engine bay.

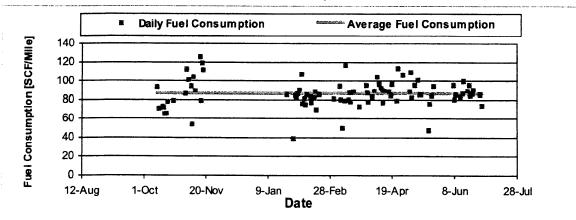


2.2 FUEL CONSUMPTION AND DRIVING RANGE

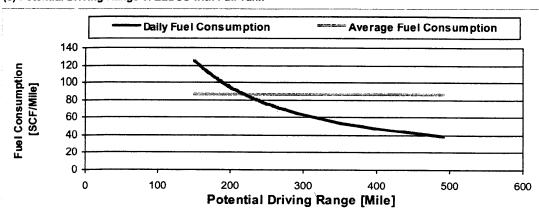
(a) Total Fuel Consumed of ZEBUS for Transit Track Test since July 20, 2000



(b) Fuel Consumption of ZEBUS for Transit Track Test since July 20, 2000



(c) Potential Driving Range of ZEBUS with Full Tank



2.2 FUEL CONSUMPTION AND DRIVING RANGE

(Continues from previous page)

CONCEPTS:

- 1. Graph (a), "Total Fuel Consumed of ZEBUS for Transit Track Test since July 20, 2000", shows total hydrogen consumed for transit track tests since July 20, 2000.
- Graph (b), "Fuel Consumption of ZEBUS for Transit Track Test since July 20, 2000", shows daily and average consumption for transit track tests.
- 3. Graph (c), "Potential Driving Range of ZEBUS with Full Tank", shows fuel consumption vs. correspondent potential driving range (red line). The potential driving range at average fuel consumption can be read at the intersection of the line "Daily Fuel Consumption" (Red) and the line "Average Fuel Consumption" (Green).

ANALYSIS:

ANALYSIS OF CURRENT SITUATION:

- 1. Fuel efficiency of fuel cell engine has been limited by the purge cycle. Purging medium is hydrogen and is used to prevent water accumulation and discharge of accumulated fuel impurities.
- 2. Fuel efficiency of fuel cell engine is negatively affected by parasitic loads.
- 3. Total kilograms of hydrogen consumed for transit track test at SunLine from July 20, 2000 to date is 2037.2 kg (844980 SCF)

APPLICABLE SOLUTION UNDER EVALUATION (Short Term):

- 1. Review and seek to optimize the purge cycle.
- 2. Operate at optimal efficiency.
- 3. Implement cooling system changes such as increase radiator air flow by removing DI filter canister from air intake area.
- 4. Implement overcooling on down-transients to reduce average fan power.

- 1. Reduce purging as much as possible.
- 2. Improve hydrogen recirculation.
- 3. Reduce parasitic loads.
- 4. Optimize drive train ratios.

2.3 CONSUMABLES

(a) Summary of Consumables since July 20, 2000

| 1800 | Hydrogen | Di Water | Glycol | ATF | Lube Oil |
|----------------|--------------|----------|--|--|--|
| <u>.</u> | [SCF x 1000] | [Gallon] | [Gallon] | [Gallon] | [Gallon] |
| July 2000 | 13.6 | | | AND A SERVICE COMMENTS OF THE PROPERTY AND A PROPER | AND AND PARTY OF THE PARTY OF T |
| August 2000 | 41.4 | | 53 | STREET, STREET, STREET, STREET, ST. ST. STR. ST. ST. ST. ST. ST. ST. ST. ST. ST. ST | The state of the s |
| September 2000 | 25.4 | 15 | | | |
| October 2000 | 82.5 | | and a state of the | | |
| November 2000 | 123.5 | 17 | | | |
| December 2000 | 4.0 | | ann march and announced and for the make in 1987 to 1981 to 19 | NOTES TO A STATE OF THE STATE O | |
| January 2001 | 41.5 | | And the second s | | |
| February 2001 | 143.9 | 5 | | | |
| March 2001 | 115.7 | 2 | | | A STATE OF THE STA |
| April 2001 | 134.3 | 7 | | | |
| May 2001 | 158.2 | 27 | | : | 5 4 |
| June 2001 | 179.7 | 24 | | | |
| Total | 1063.6 | 97 | 53 | | 5 |

CONCEPTS:

1. The list above shows the summarized consumption results of consumables for all purposes of operation since July 20, 2000 up to the end date of this report.

ANALYSIS:

ANALYSIS OF CURRENT SITUATION:

- 1. High consumption of glycol and DI water is due to increased engine interventions requiring flushing of all circuits.
- 2. Functional tests pushing systems to their limits resulting in frequent change outs.
- 3. Frequent system inspections result in excessive replacement of consumables.
- 4. Cooling system is at maximum limiting water balance.

APPLICABLE SOLUTION UNDER EVALUATION (Short Term):

- 1. Completion of function testing on vehicle.
- 2. Transfer functional tests to the lab. engine.
- 3. Increase air flow to radiator to improve cooling efficiency.

- 1. Inspection frequency will be decreased as result of test experience.
- 2. Gain a greater understanding of system limits.
- 3. Increase cooling system capacity.

2.4 MAINTENANCE

(a) Summary of Scheduled Maintenance since July 20, 2000

| Scheduled Maintenance | Maintenance Interval | Accumulated number of times of implementation | Accumulated hours of implementation |
|--|------------------------------|--|-------------------------------------|
| Scheduled 6000km Inspection | Every 3728 miles (6000 km) | 2 | 15.0 |
| Scheduled 24000km Inspection | Every 14913 miles (24000 km) | | |
| Scheduled 48000km Inspection | Every 29826 miles (48000 km) | The state of the s | |
| 600hr Transmission Filter Change | Every 600 hours | | |
| 80hr Inspection and Services | Every 80 hours | 7 | 28.0 |
| 300hr Burst Disk Change | Every 300 hours | 1 | 1.5 |
| Daily Inspection | Every day | 172 | 188.3 |
| 3000 Miles Coach Inspection | Every 3000 miles | 1 | 5.0 |
| Scheduled 12000km Inspection | Every 7457 miles (12000 km) | 1 | 4.0 |
| New Flyer 12000 miles coach inspection | Every 12000 miles | 1 | 4.0 |
| | | Total hours | 245.8 |

ANALYSIS:

ANALYSIS OF CURRENT SITUATION:

- 1. Inspections are frequent due to training requirements.
- 2. Inspections are frequent due to level of technology.

APPLICABLE SOLUTION UNDER EVALUATION (Short Term):

1. Data collection for review.

- 1. Develop maintenance inspections that equal the standard OEM inspection intervals.
- 2. Increase miles traveled to determine ideal inspection intervals.

2.5 ROAD CALLS

(a) Summary of Road Call Since July 20, 2000

| The Month of Occurrence | Number of Occurrences |
|-----------------------------|-----------------------|
| October 2000 | 3 |
| November 2000 | 7 |
| February 2001 | 2 |
| April 2001 | 1 |
| May 2001 | 5 |
| June 2001 | 5 |
| Total Number of Occurrences | 23 |

ANALYSIS:

ANALYSIS OF CURRENT SITUATION:

- 1. Higher than normal due to development of technology.
- 2. Has increased due to cooling system changes and higher ambient temperature.

APPLICABLE SOLUTION UNDER EVALUATION (Short Term):

- 1. Decrease system sensitivity warning/alarms.
- 2. Reduce erroneous shutdowns by improving fault-handling reliability.
- 3. Interpretation of road call classification to be clarified.

- 1. Increase component testing in Labs to establish the component/system MTBF.
- 2. Increase running hours to establish troublesome area's for failures and evaluation.



TITLE

CUSTOMER REPORT OF ZEBUS AT SUNLINE TRANSIT (JUNE 1, 2001 to JUNE 30, 2001)

FILE #: QSR-0052

DATE: 7/6/2001

PAGE: 5 of 5

3. APPENDIX

Glossary:

- ATF: Automatic transmission fluid.
- Degradation: Decreased performance over a period of time.
- DI water: De-Ionized water.
- Driving Range: The driving distance at a given fuel consumption and fuel amount.
- Fuel Consumption: The fuel consumed per mile.
- Glycol: Anti-Freeze coolant.
- Lube Oil: Lubrication oil.
- MTBF: Mean time between failures.
- OEM: Original equipment manufacturer.
- Road call: En-route Interruption of revenue service and field service had to been called in.
- SCF: A cubic foot of gas at 14.7 psia and 60 °F.
- Transit Track Test: Test on designed standard bus route.

Unit Conversion:

1 kg = 2.20462 lb

1 m = 3.2808 ft

 $1 \text{ m}^3 = 35.3147 \text{ ft}^3$

1 mile = 1.609334 km

1 gallon = 3.7854 liters

1 SCF contains 0.0053154 lb of hydrogen.



TITLE

CUSTOMER REPORT OF ZEBUS AT SUNLINE TRANSIT (JULY 1, 2001 to JULY 31, 2001)

| FILE #: QSR-0053 DAT | E: 8/1/2001 | PAGE: 1 of 5 |
|----------------------|-------------|---------------------|
|----------------------|-------------|---------------------|

| ISSUED BY: | Quality Systems | |
|---------------------------|--|--------------------|
| PREPARED BY: | Zhenqi Liu | |
| DISTRIBUTION APPROVAL: | Project Manager: | Date: |
| | | |
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| Quality Systems Mar | nager | Quality Supervisor |
| | | |
| Silvano Pozzi | | Ron Wallace |

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TITLE

CUSTOMER REPORT OF ZEBUS AT SUNLINE TRANSIT (JULY 1, 2001 to JULY 31, 2001)

FILE #: QSR-0053

DATE: 8/1/2001

PAGE: 2 of 5

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| , | ADDENINY | | 5 |

THIS DOCUMENT ADDRESSES ALL SUNLINE TRANSIT REPORTING REQUIREMENTS TO THE FEDERAL TRANSIT ADMINISTRATION REFERENCE AGREEMENT 201-11-G, SECTION 2.11 (a) I, ii, iii, iv and (b) I, ii, iii, iv, vi.



TITLE

CUSTOMER REPORT OF ZEBUS AT SUNLINE TRANSIT (JULY 1, 2001 to JULY 31, 2001)

FILE #: QSR-0053

DATE: 8/1/2001

PAGE: 3 of 5

1. BASIC VEHICLE DATA



TITLE

CUSTOMER REPORT OF ZEBUS AT SUNLINE TRANSIT (JULY 1, 2001 to JULY 31, 2001)

FILE #: QSR-0053

DATE: 8/1/2001

PAGE: 4 of 5

2. OPERATION DATA

1.1 BASIC VEHICLE DATA

(a) Baisc Vehicle Data

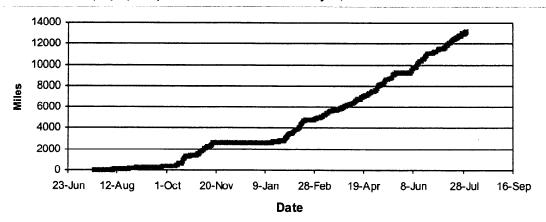
| VEHICLE ID | 2FYE2LM19RP015476 | |
|----------------------|--|--|
| PHYSICAL DIMENSIONS | 40.8x8.5x11.0 ft (12.4x2.57x3.4 m) | |
| CARRYING CAPACITY: | | |
| Seated | 39 + 1 driver | |
| WEIGHT: | THE CONTROL OF THE CO | |
| Curb - Weight | 32,013 lb (14521 kg) | |
| GVWR | 38,581 lb (17500 kg) | |
| HYDROGEN TANK: | | |
| Туре | DYNETEK-DYNECELL (TYPE-3) | |
| Number | 8 cylinders | |
| Compression Pressure | 3600 psig | |
| Volume [M3] | 90.41 Cubic feet (2.56 Cubic meter) | |
| Capacity | 100.5 lb (45.6 kg) | |

(b) Picture of ZEBUS



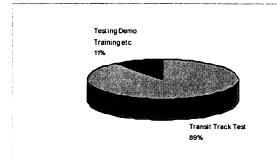
2.1 MILEAGE

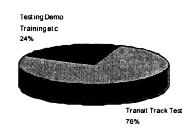
(a) Accumulated miles (all purposes) of ZEBUS at SUNLINE since July 20, 2000



(b) Accumulated miles since July 20, 2000

(c) Accumulated hours since July 20, 2000





(d) Summary of Accumulated miles and hours since July 20, 2000

| | Accumulated miles | Accumulated hours | Average speed [mile/hr] |
|------------------------|-------------------|-------------------|-------------------------|
| Transit Track Test | 11727.8 | 576.8 | 20.3 |
| Runs of other purposes | 1432.3 | 179.4 | 8.0 |
| Total | 13160.1 | 756.2 | 17.4 |

ANALYSIS:

ANALYSIS OF CURRENT SITUATION:

- 1. High hours relative to low miles are the result of functional testing of engine with bus in static condition (ie. Non-road testing).
- 2. Unexpected high bus failure rate directly affected availability for scheduled runs.
- 3. Fuel station performance resulted in limited fuel availability.
- 4. Water balance has affected scheduled runs.
- 5. Excessive ambient temperatures limiting engine power output.

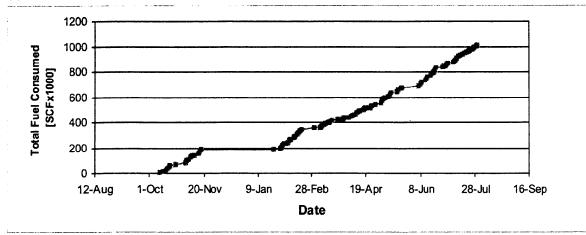
APPLICABLE SOLUTION UNDER EVALUATION (Short Term):

- 1. Limit of engineering P4T upgrades to essential requirements only.
- 2. Operate test lab P4T engine in Vancouver (Canada) for functional tests to pre-empt failures and evaluate components and sub-systems related to bus engine.
- 3. Alternate hydrogen sources are being reviewed by SunLine.
- 4. Optimize cooling system to improve water balance by allowing rad. fans to be operated 100%, obstruction from air intake, separate radiator from engine bay.

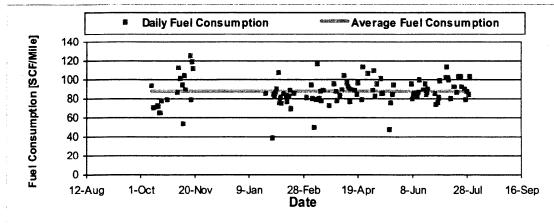
- 1. Complete functional test and start transit track testing (long endurance run).
- 2. Reduce system sensitivity by adjusting warning and alarm settings.
- 3. Reduce downtime by focusing on improving system reliability.
- 4. Enlarge cooling capacity for higher ambient temperature range.

2.2 FUEL CONSUMPTION AND DRIVING RANGE

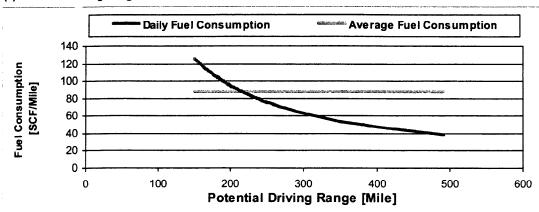
(a) Total Fuel Consumed of ZEBUS for Transit Track Test since July 20, 2000



(b) Fuel Consumption of ZEBUS for Transit Track Test since July 20, 2000



(c) Potential Driving Range of ZEBUS with Full Tank



2.2 FUEL CONSUMPTION AND DRIVING RANGE

(Continues from previous page)

CONCEPTS:

- 1. Graph (a), "Total Fuel Consumed of ZEBUS for Transit Track Test since July 20, 2000", shows total hydrogen consumed for transit track tests since July 20, 2000.
- 2. Graph (b), "Fuel Consumption of ZEBUS for Transit Track Test since July 20, 2000", shows daily and average consumption for transit track tests.
- 3. Graph (c), "Potential Driving Range of ZEBUS with Full Tank", shows fuel consumption vs. correspondent potential driving range (red line). The potential driving range at average fuel consumption can be read at the intersection of the line "Daily Fuel Consumption" (Red) and the line "Average Fuel Consumption" (Green).

ANALYSIS:

ANALYSIS OF CURRENT SITUATION:

- 1. Fuel efficiency of fuel cell engine has been limited by the purge cycle. Purging medium is hydrogen and is used to prevent water accumulation and discharge of accumulated fuel impurities.
- 2. Fuel efficiency of fuel cell engine is negatively affected by parasitic loads.
- 3. Total kilograms of hydrogen consumed for transit track test at SunLine from July 20, 2000 to date is 2037.2 kg (844980 SCF)

APPLICABLE SOLUTION UNDER EVALUATION (Short Term):

- 1. Review and seek to optimize the purge cycle.
- 2. Operate at optimal efficiency.
- 3. Implement cooling system changes such as increase radiator air flow by removing DI filter canister from air intake area.
- 4. Implement overcooling on down-transients to reduce average fan power.

- 1. Reduce purging as much as possible.
- 2. Improve hydrogen recirculation.
- 3. Reduce parasitic loads.
- 4. Optimize drive train ratios.

2.3 CONSUMABLES

(a) Summary of Consumables since July 20, 2000

| | Hydrogen | DI Water | Glycol | ATF | Lube Oil |
|----------------|--------------|----------|---|--|--|
| | [SCF x 1000] | [Gallon] | [Gallon] | [Gallon] | [Gallon] |
| July 2000 | 13.6 | | | | : |
| August 2000 | 41.4 | | 53 | and the state of t | |
| September 2000 | 25.4 | 15 | | | |
| October 2000 | 82.5 | | | | |
| November 2000 | 123.5 | 17 | | | The state of the s |
| December 2000 | 4.0 | | | i | |
| January 2001 | 41.5 | | | | |
| February 2001 | 143.9 | 5 | *************************************** | | |
| March 2001 | 115.7 | 2 | | | - American - Orange person - 11 - 12 annual |
| April 2001 | 134.3 | 7 | | | |
| May 2001 | 158.2 | 27 | | 5 | |
| June 2001 | 179.7 | 24 | | | TANTO TALATON A AND A STORY MANAGES AND ASSESSMENT OF THE STORY OF THE |
| July 2001 | 173.2 | 36 | | | |
| Total | 1236.8 | 133 | 53 | 5 | |

CONCEPTS:

 The list above shows the summarized consumption results of consumables for all purposes of operation since July 20, 2000 up to the end date of this report.

ANALYSIS:

ANALYSIS OF CURRENT SITUATION:

- 1. High consumption of glycol and DI water is due to increased engine interventions requiring flushing of all circuits.
- 2. Functional tests pushing systems to their limits resulting in frequent change outs.
- 3. Frequent system inspections result in excessive replacement of consumables.
- 4. Cooling system is at maximum limiting water balance.

APPLICABLE SOLUTION UNDER EVALUATION (Short Term):

- 1. Completion of function testing on vehicle.
- 2. Transfer functional tests to the lab. engine.
- 3. Increase air flow to radiator to improve cooling efficiency.

- 1. Inspection frequency will be decreased as result of test experience.
- 2. Gain a greater understanding of system limits.
- 3. Increase cooling system capacity.

2.4 MAINTENANCE

(a) Summary of Scheduled Maintenance since July 20, 2000

| Scheduled Maintenance | Maintenance Interval | Accumulated number of times of implementation | Accumulated hours of implementation |
|--|------------------------------|--|--|
| Scheduled 6000km Inspection | Every 3728 miles (6000 km) | 2 | 15.0 |
| Scheduled 24000km Inspection | Every 14913 miles (24000 km) | A CONTROL OF THE PARTY OF THE P | THE PARTY AND ADDRESS OF THE PARTY AND ADDRESS |
| Scheduled 48000km Inspection | Every 29826 miles (48000 km) | | |
| 600hr Transmission Filter Change | Every 600 hours | | The second secon |
| 80hr Inspection and Services | Every 80 hours | 8 | 30.0 |
| 300hr Burst Disk Change | Every 300 hours | 1 | 1.5 |
| Daily Inspection | Every day | 187 | 209.3 |
| 3000 Miles Coach Inspection | Every 3000 miles | 1 | 5.0 |
| Scheduled 12000km Inspection | Every 7457 miles (12000 km) | 1 | 4.0 |
| New Flyer 12000 miles coach inspection | Every 12000 miles | 1 | 4.0 |
| | | Total hours | 268.8 |

ANALYSIS:

ANALYSIS OF CURRENT SITUATION:

- 1. Inspections are frequent due to training requirements.
- 2. Inspections are frequent due to level of technology.

APPLICABLE SOLUTION UNDER EVALUATION (Short Term):

1. Data collection for review.

- 1. Develop maintenance inspections that equal the standard OEM inspection intervals.
- 2. Increase miles traveled to determine ideal inspection intervals.

2.5 ROAD CALLS

(a) Summary of Road Call Since July 20, 2000

| The Month of Occurrence | Number of Occurrences |
|-----------------------------|-----------------------|
| October 2000 | 3 |
| November 2000 | 7 |
| February 2001 | 2 |
| April 2001 | 1 |
| May 2001 | 5 |
| June 2001 | 5 |
| Total Number of Occurrences | 23 |

ANALYSIS:

ANALYSIS OF CURRENT SITUATION:

- 1. Higher than normal due to development of technology.
- 2. Has increased due to cooling system changes and higher ambient temperature.

APPLICABLE SOLUTION UNDER EVALUATION (Short Term):

- 1. Decrease system sensitivity warning/alarms.
- 2. Reduce erroneous shutdowns by improving fault-handling reliability.
- 3. Interpretation of road call classification to be clarified.

- 1. Increase component testing in Labs to establish the component/system MTBF.
- 2. Increase running hours to establish troublesome area's for failures and evaluation.



TITLE

CUSTOMER REPORT OF ZEBUS AT SUNLINE TRANSIT (JULY 1, 2001 to JULY 31, 2001)

FILE #: QSR-0053

DATE: 8/1/2001

PAGE: 5 of 5

3. APPENDIX

Glossary:

- ATF: Automatic transmission fluid.
- Degradation: Decreased performance over a period of time.
- DI water: De-lonized water.
- **Driving Range:** The driving distance at a given fuel consumption and fuel amount.
- Fuel Consumption: The fuel consumed per mile.
- Glycol: Anti-Freeze coolant.
- Lube Oil: Lubrication oil.
- MTBF: Mean time between failures.
- OEM: Original equipment manufacturer.
- Road call: En-route interruption of revenue service and field service had to been called in.
- SCF: A cubic foot of gas at 14.7 psia and 60 °F.
- Transit Track Test: Test on designed standard bus route.

Unit Conversion:

1 kg = 2.20462 lb1 m = 3.2808 ft

 $1 \text{ m}^3 = 35.3147 \text{ ft}^3$

1 mile = 1.609334 km

1 gallon = 3.7854 liters

1 SCF contains 0.0053154 lb of hydrogen.

FILE #: QSR-0058



TITLE

CUSTOMER REPORT OF ZEBUS AT SUNLINE TRANSIT (August 1, 2001 to August 31, 2001)

PAGE: 1 of 5

DATE: 9/4/2001

| ISSUED BY: | Quality Systems | Quality Systems | | | | |
|---------------------------|------------------|-----------------|--|--|--|--|
| PREPARED BY: | Zhenqi Liu | | | | | |
| DISTRIBUTION APPROVAL: | Project Manager: | Date: | | | | |
| | | | | | | |
| BILL CLAPPER | DISTRIE | SUNLINE | | | | |
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| | | | | | | |

Quality Systems Manager Quality Supervisor

Silvano Pozzi Ron Wallace

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TITLE

CUSTOMER REPORT OF ZEBUS AT SUNLINE TRANSIT (August 1, 2001 to August 31, 2001)

FILE #: QSR-0058

DATE: 9/4/2001

PAGE: 2 of 5

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| 3. | APPENDIX | 5 |

THIS DOCUMENT ADDRESSES ALL SUNLINE TRANSIT REPORTING REQUIREMENTS TO THE FEDERAL TRANSIT ADMINISTRATION REFERENCE AGREEMENT 201-11-G, SECTION 2.11 (a) I, ii, iii, iv and (b) I, ii, iii, iv, vi.



TITLE

CUSTOMER REPORT OF ZEBUS AT SUNLINE TRANSIT (August 1, 2001 to August 31, 2001)

FILE #: QSR-0058

DATE: 9/4/2001

PAGE: 3 of 5

1. BASIC VEHICLE DATA



TITLE CUSTOMER REPORT OF ZEBUS AT SUNLINE TRANSIT

(August 1, 2001 to August 31, 2001)

FILE #: QSR-0058

DATE: 9/4/2001

PAGE: 4 of 5

2. OPERATION DATA

1.1 BASIC VEHICLE DATA

(a) Baisc Vehicle Data

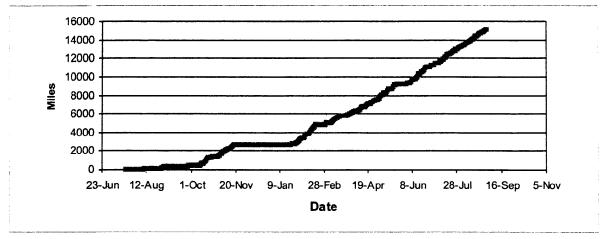
| VEHICLE ID | 2FYE2LM19RP015476 | |
|----------------------|--|--|
| PHYSICAL DIMENSIONS | 40.8x8.5x11.0 ft (12.4x2.57x3.4 m) | |
| CARRYING CAPACITY: | | |
| Seated | 39 + 1 driver | |
| WEIGHT: | The second secon | |
| Curb - Weight | 32,013 lb (14521 kg) | |
| GVWR | 38,581 lb (17500 kg) | |
| HYDROGEN TANK: | | |
| Туре | DYNETEK-DYNECELL (TYPE-3) | |
| Number | 8 cylinders | |
| Compression Pressure | 3600 psig | |
| Volume [M3] | 90.41 Cubic feet (2.56 Cubic meter) | |
| Capacity | 100.5 lb (45.6 kg) | |

(b) Picture of ZEBUS



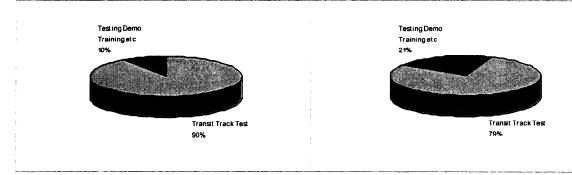
2.1 MILEAGE

(a) Accumulated miles (all purposes) of ZEBUS at SUNLINE since July 20, 2000



(b) Accumulated miles since July 20, 2000

(c) Accumulated hours since July 20, 2000



(d) Summary of Accumulated miles and hours since July 20, 2000

| | Accumulated miles | Accumulated hours | Average speed [mile/hr] |
|------------------------|-------------------|-------------------|-------------------------|
| Transit Track Test | 13667.8 | 681.9 | 20.0 |
| Runs of other purposes | 1486.3 | 183.4 | 8.1 |
| Total | 15154.1 | 865.3 | 17.5 |

ANALYSIS:

ANALYSIS OF CURRENT SITUATION:

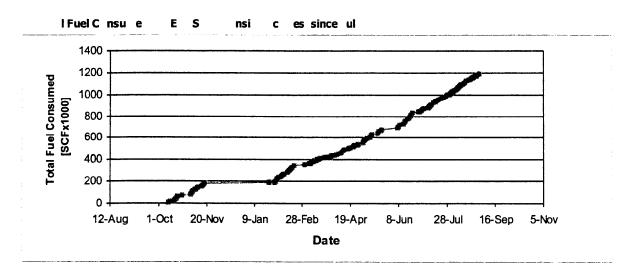
- 1. Increase availability due to completion of system upgrades i.e cooling package.
- 2. Water balance has increased also due to installation of 2nd DI fill tank.
- 3. Inverter device net control card experiencing failure due to overheating.
- 4. Excessive ambient temperatures limiting engine power output.

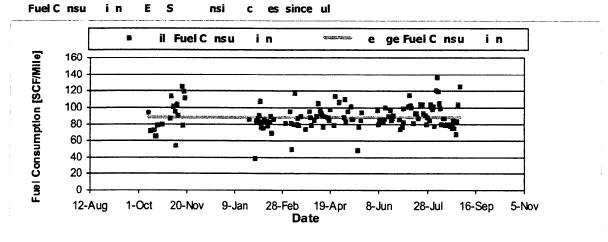
APPLICABLE SOLUTION UNDER EVALUATION (Short Term):

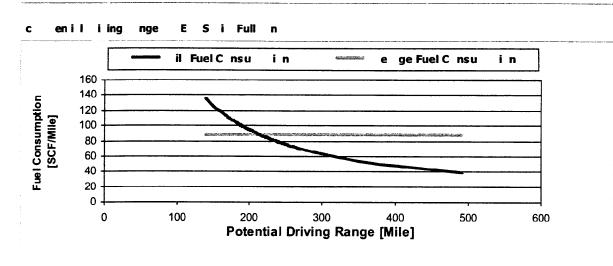
- 1. Alternate hydrogen sources are being reviewed by SunLine to increase full fill pressure to 3600 PSI.
- 2. Test and evaluate P5 inverter.

- 1. Test and evaluate P5 inverter including device net control card and internal heat management.
- 2. Reduce system sensitivity by adjusting warning and alarm settings.
- 3. Reduce downtime by focusing on improving system reliability.

2.2 FUEL CONSUMPTION AND DRIVING RANGE







2.2 FUEL CONSUMPTION AND DRIVING RANGE

(Continues from previous page)

CONCEPTS:

- 1. Graph (a), "Total Fuel Consumed of ZEBUS for Transit Track Test since July 20, 2000", shows total hydrogen consumed for transit track tests since July 20, 2000.
- 2. Graph (b), "Fuel Consumption of ZEBUS for Transit Track Test since July 20, 2000", shows daily and average consumption for transit track tests.
- 3. Graph (c). "Potential Driving Range of ZEBUS with Full Tank", shows fuel consumption vs. correspondent potential driving range (red line). The potential driving range at average fuel consumption can be read at the intersection of the line "Daily Fuel Consumption" (Red) and the line "Average Fuel Consumption" (Green).

ANALYSIS:

ANALYSIS OF CURRENT SITUATION:

- 1. Fuel efficiency of fuel cell engine has been limited by the purge cycle. Purging medium is hydrogen and is used to prevent water accumulation and discharge of accumulated fuel impurities.
- 2. Fuel efficiency of fuel cell engine is negatively affected by parasitic loads.
- 3. Total kilograms of hydrogen consumed for transit track test at SunLine from July 20, 2000 to date is 2857.6 kg.
- 4. Fuel cell performance reduced purge cycle frequency, there by increasing fuel efficiency.

APPLICABLE SOLUTION UNDER EVALUATION (Short Term):

- 1. Review and seek to optimize the purge cycle.
- 2. Monitor cooling performance during high ambient temperatures.

- 1. Reduce purging as much as possible.
- 2. Improve hydrogen recirculation.
- 3. Reduce parasitic loads.
- 4. Optimize drive train ratios.
- 5. Implement phase 4 field test data as a model for the expected P5 operation conditions.

2.3 CONSUMABLES

(a) Summary of Consumables since July 20, 2000

| | Hydrogen | DI Water | Glycol | ATF | Lube Oil |
|----------------|--------------|---|----------|--|----------|
| | [SCF x 1000] | [Gallon] | [Gallon] | [Gallon] | [Gallon] |
| July 2000 | 13.6 | | | | |
| August 2000 | 41.4 | | 53 | | |
| September 2000 | 25.4 | 15 | | | |
| October 2000 | 82.5 | | | | |
| November 2000 | 123.5 | 17 | | | |
| December 2000 | 4.0 | | | | |
| January 2001 | 41.5 | - THE COMMENT OF THE | | EV March and the property and the control of the co | |
| February 2001 | 143.9 | 5 | | | |
| March 2001 | 115.7 | 2 | | | |
| April 2001 | 134.3 | 7 | | | |
| May 2001 | 158.2 | 27 | | 5 | |
| June 2001 | 179.7 | 24 | | | |
| July 2001 | 173.2 | 36 | | | |
| August 2001 | 179.3 | 1 | | | |
| Total | 1416.2 | 134 | 53 | 5 | |

CONCEPTS:

1. The list above shows the summarized consumption results of consumables for all purposes of operation since July 20, 2000 up to the end date of this report.

ANALYSIS:

ANALYSIS OF CURRENT SITUATION:

- 1. System improvements such as: Cooling, 2nd DI header tank, fuel cell performance have contributed to a decrease in repairs and consumables.
- 2. Cooling system improvements have decreased water consumption.

APPLICABLE SOLUTION UNDER EVALUATION (Short Term):

- 1. Transfer functional tests to the lab. engine.
- 2. Monitor cooling system efficiency.

- 1. Inspection frequency will be decreased as result of test experience.
- 2. Gain a greater understanding of system limits.

2.4 MAINTENANCE

(a) Summary of Scheduled Maintenance since July 20, 2000

| Scheduled Maintenance | Maintenance Interval | Accumulated number of times of implementation | Accumulated hours of implementation |
|--|------------------------------|--|-------------------------------------|
| Scheduled 6000km Inspection | Every 3728 miles (6000 km) | 2 | 15.0 |
| Scheduled 24000km Inspection | Every 14913 miles (24000 km) | THE R. LEWIS CO., LANSING, MICH., MICH., LANSING, LANSING | |
| Scheduled 48000km Inspection | Every 29826 miles (48000 km) | | |
| 600hr Transmission Filter Change | Every 600 hours | | |
| 80hr Inspection and Services | Every 80 hours | 9 | 32.5 |
| 300hr Burst Disk Change | Every 300 hours | 1 | 1.5 |
| Daily Inspection | Every day | 212 | 253.8 |
| 3000 Miles Coach Inspection | Every 3000 miles | 1 | 5.0 |
| Scheduled 12000km Inspection | Every 7457 miles (12000 km) | 1 | 4.0 |
| New Flyer 12000 miles coach inspection | Every 12000 miles | 1 | 4.0 |
| | | Total hours | 315.8 |

ANALYSIS:

ANALYSIS OF CURRENT SITUATION:

- 1. Inspections are frequent due to training requirements.
- 2. Inspections are frequent due to level of technology.

APPLICABLE SOLUTION UNDER EVALUATION (Short Term):

- 1. Data collection for review.
- 2. Customer feedback on inspection frequency.

- 1. Develop maintenance inspections that equal the standard OEM inspection intervals.
- 2. Increase miles traveled to determine ideal inspection intervals.

2.5 ROAD CALLS

(a) Summary of Road Call Since July 20, 2000

| The Month of Occurrence | Number of Occurrences |
|-----------------------------|-----------------------|
| October 2000 | 3 |
| November 2000 | 7 |
| February 2001 | 2 |
| April 2001 | 1 |
| May 2001 | 5 |
| June 2001 | 5 |
| August 2001 | 1 |
| Total Number of Occurrences | 24 |

ANALYSIS:

ANALYSIS OF CURRENT SITUATION:

- 1. Has decreased due to cooling system changes.
- 2. Increase ambient temperatures effecting inverter performance.

APPLICABLE SOLUTION UNDER EVALUATION (Short Term):

- 1. Decrease system sensitivity warning/alarms.
- 2. Reduce erroneous shutdowns by improving fault-handling reliability.
- 3. Monitor cooling efficiency.

EXTENDED SOLUTION (Long Term):

1. Increase component testing in Labs to reduce MTBF in future developemnt.



TITLE

CUSTOMER REPORT OF ZEBUS AT SUNLINE TRANSIT (August 1, 2001 to August 31, 2001)

FILE #: QSR-0058

DATE: 9/4/2001

PAGE: 5 of 5

3. APPENDIX

Glossary:

- ATF: Automatic transmission fluid.
- Degradation: Decreased performance over a period of time.
- DI water: De-Ionized water.
- **Driving Range:** The driving distance at a given fuel consumption and fuel amount.
- Fuel Consumption: The fuel consumed per mile.
- Glycol: Anti-Freeze coolant.
- Lube Oil: Lubrication oil.
- MTBF: Mean time between failures.
- OEM: Original equipment manufacturer.
- Road call: En-route interruption of revenue service and field service had to been called in.
- SCF: A cubic foot of gas at 14.7 psia and 60 °F.
- Transit Track Test: Test on designed standard bus route.

Unit Conversion:

1 kg = 2.20462 lb

1 m = 3.2808 ft

 $1 \text{ m}^3 = 35.3147 \text{ ft}^3$

1 mile = 1.609334 km

1 gallon = 3.7854 liters

1 SCF contains 0.0053154 lb of hydrogen.

PART REPLACEMENT

Report period from July 20, 2000 to August 31, 2001

Bus ID: P4T-1

| DASEL EL PRESENTANTA L'EL EL DESERT | | | Type Of Work |
|-------------------------------------|------------|----------------------------------|-----------------|
| 10-Jul-01 | PC:E01 | Part Name | Troubleshooting |
| 25-Jun-01 | HUM:S01 | humidifier | Maintenance |
| 25-Jun-01 | HUM:S02 | humidifler | Maintenance |
| 25-Jun-01 | HUM:S04 | humidifier | Maintenance |
| 25-Jun-01 | FCS:S04(D) | stack | Maintenance |
| 25-Jun-01 | FCS:S06(F) | stack | Maintenance |
| | PC:E01 | | |
| 16-Jun-01 | | Inverter | Troubleshooting |
| 27-May-01 | HEX:Y01 | Fluid oil cooler | Upgrade |
| 24-May-01 | PC:E01 | inverter | Repair |
| 22-May-01 | CMP:A02 | Turbo | Repair |
| 16-May-01 | PT:H01 | Pressure Transducer | Repair |
| 27-Apr-01 | FLT:H02 | Hydrogen particulate fitter | Maintenance |
| 26-Apr-01 | FLT:D06 | DI filter assy | Upgrade |
| 14-Apr-01 | HUM:S02 | humidifier | Repair |
| 14-Apr-01 | FCS:S04(D) | Stack | Repair |
| 6-Apr-01 | CVM:S04(D) | CVM Board | Repair |
| 4-Apr-01 | SOV:H08 | H2 valve | Repair |
| 31-Mar-01 | FCS:S04(D) | stack | Repair |
| 14-Mar-01 | FLT:D02 | COND. DI Filter | Maintenance |
| 14-Mar-01 | FLT:D01 | SEP DI Filter | Maintenance |
| 9-Mar-01 | PSE:H01 | Burst disk | Maintenance |
| 6-Mar-01 | HUM:S04 | humidifier | Repair |
| 6-Mar-01 | FCS:S06(F) | stack | Repair |
| 2-Mar-01 | FLT:A01 | Air intake filter | Maintenance |
| 1-Mar-01 | PC:E01 | Inverter | Troubleshooting |
| 26-Feb-01 | HUM:S01 | Humidifier | Repair |
| 26-Feb-01 | HUM:S02 | Hurnidifier | Repair |
| 23-Feb-01 | XM:A01 | Oil Indicator | Repair |
| 20-Feb-01 | HUM:S03 | humidifier | Maintenance |
| 20-Feb-01 | FCS:S05(E) | stack | Maintenance |
| 29-Jan-01 | PC:E01 | Ingverter | Troubleshooting |
| 20-Jan-01 | PC:E01 | Inverter | Troubleshooting |
| 19-Jan-01 | PC:E01 | inverter | Troubleshooting |
| 20-Nov-00 | HUM:S01 | humidifier | Repair |
| 20-Nov-00 | HUM:S02 | humidifier | Repair |
| 20-Nov-00 | HUM:S03 | humidifier | Repair |
| 20-Nov-00 | HUM:S04 | humidifier | Repair |
| 7-Oct-00 | BAT:E01 | 12V battery | Maintenance |
| 7-Oct-00 | BAT:E02 | 24V battery | Maintenance |
| | LS:D01 | DI header tank level switch | Repair |
| 3-Oct-00 | XM:A02 | Air filter restriction indicator | <u> </u> |
| 30-Sep-00 | | | Repair |
| | FLT:A02 | Module 1 air inlet filter | Maintenance |
| / | FCS:S04(D) | Stack | Maintenance |
| 8-Sep-00 | FLT:L01 | Oil Particle filter | Maintenance |
| 8-Sep-00 | FLT:L02 | Particle filter | Maintenance |
| 7-Sep-00 | DBISO:S01 | Stack vibration isolator | Upgrade |
| | XM:M01 | Gear for Air brake | Maintenance |
| 17-Aug-00 | XM:Q01 | AC hose and fitting | Other |
| 4-Aug-00 | XM:Q01 | AC filter drier | Upgrade |
| 4-Aug-00 | XM:Q01 | AC hose and fitting | Upgrade |
| 4-Aug-00 | XM:Q01 | R22 expansion valve | Upgrade |
| 29-Jul-00 | PMP:D01 | DI pump housing | Repair |
| 29-Jul-00 | PMP:D01 | DI pump impeller | Repair |
| 25-Jui-00 | PMP:D01 | DI pump housing | Maintenance |
| 25~Jul-00 | PMP:D01 | DI pump impeller | Maintenance |
| | PMP:G01 | Glycol pump impeller | Maintenance |
| | | | |

ROAD CALL Report period from July 20, 2000 to August 31, 2001 Bus ID: P4T-1 Incident/Problem Description **Description On Correction** Restart & rev idle to 1500RPM for 2 minutes. CVM alarm shutdown. 20-Oct-00 DI HDR TANK LOW, DATALINER SHARE ALM MSG Refilled DI header tank. 20-Oct-00 31-Oct-00 Bus coach batteries were drained (recorded in earlier snag). Possible cause: Batteries had to be charged. Landau operator periodically started bus to increase air tank pressure, to keep air springs inflated, to keep chains tight between bus and Landau. Coach has air leak which can bleed completely in 2-3 days of parking. This occurred during shipment of bus. Cycled power and restarted. 2-Nov-00 CVM ALM shutdown 2-Nov-00 CVM ALM shutdown Restarted. 2-Nov-00 CVM shutdown Restarted. 2-Nov-00 CVM ALM shutdown during 2nd startup attempt. Reset main power and attempted to start again. Bus ran low on DI-water resulting in shutdown and road call. Topped up DI water header tank. 3-Nov-00 "DI Header tank Low" msg on dataliner. Bus shutdown. Refilled DI header tank. 8-Nov-00 HI DI OUTLET TEMP ALM Topped up DI water header tank and restarted 17-Nov-00 successfully. Bus shutdown. Re: DC over current alarm. Checked fault history and restarted bus. 9-Feb-01 Failed startup after DI header tank low level alarm. CVM warning will not clear Bus would not restart. Bus pushed back into bay. 14-Feb-01 during startup. Bus shutdown due to low DI water in header tank 11-Apr-01 Added DI water in tank (6 L); Re-started. Low DI HDR TNK Alarm shutdown. Shutdowns: 1st at 15:00h DAQ clock. 2nd at Refilled DI HDR tank, restarted bus successfully. 4-May-01 15:07h DAQ clock. LOW DI HDR TNK shutdown- level was below readable scale. Road call, refilled DI water 7-May-01 Filled DI water tank and re-started. Bus shutdown due to lack of DI water. 11-May-01 Bus shutdown due to low DI water. Re-filled DI header tank and started bus. 11-May-01 12-May-01 Bus shutdown due to (Hi Air/H2 Delta Pressure) - (Hi DI Inlet Pressure) Re-started bus. Refilled DI header tank and restarted bus. 15-Jun-01 Bus shutdown Re: DI header tank low level 18-Jun-01 Bus shutdown Re: CVM Alarm. Restarted bus. Bus shutdown Re: CVM Alarm Restarted bus 18-Jun-01 Re-started Bus. 20-Jun-01 Hi inlet air temp alarm. Hi RAD out temperature. 21-Jun-01 Bus shutdown due to CVM alarm Re-started bus.

Replaced roof H2 sensor. Recalibrate sensor.

1-Aug-01

Bus shutdown due to H2 roof sensor failure.

Please see Hydrogen Fuel Cell Engines and Related
Technologies training manual, authored by a team formed by
College of the Desert (COD), Energy Technology Training
Center (ETTC) under contract with SunLine Transit Agency,
submitted under separate cover.

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